



tracka budgfi

A decade
of connecting
people with the
government



WWW.TRACKA.NG

BUILDING PEOPLE, MOULDING NATIONS



**A DECADE OF CONNECTING
PEOPLE WITH THE GOVERNMENT**



**BUILDING PEOPLE,
MOULDING NATIONS**

WWW.TRACKA.NG

About budgIT

BudgIT is a civic organisation that uses creative technology to simplify public information, stimulating a community of active citizens and enabling their right to demand accountability, institutional reforms, efficient service delivery and an equitable society.

tracka

Tracka is a platform designed by BudgIT to enable citizens follow up on budgetary capital expenditure and constituency projects in their respective communities - to enhance service delivery by all tiers of the Nigerian government. Tracka seeks to expand the community of active citizens across every literacy span and facilitate creative engagement, thereby sustaining a feedback loop between citizens and public institutions. Our primary goal is to stimulate the demand for Open Data in Nigeria's local communities, primarily through budget access and performance monitoring.

Country Director: Gabriel Okeowo

Tracka Team: Ayo Ladipo, Joshua Osiyemi, Deborah Ademola and Oluwatise Akinmutimi

Creative Development: Bukola Onwordi, Michael Pabiekun, Ayomide Ilesanmi, Okorie Precious Chima

Editor: Esther Okoloeze

State Officers: Abdullahi Machina, Adeyemi Ademuyiwa, Agbirionwu Ikenna, Ahmed Dauda Akhayagboke, Akinola Tolulope Samuel, Bright Otete Osula, Daramola Michael, Divine Dominion Fredrick Edache, Garba Abdullahi, Idoko Sunday, Ihenyen Macaulay, Jagun Idowu, James Akpan Lawal Olanrewaju, Martha Daniel, Motoni Moses Sunday, Muhammed Muhammed, Mustapha Saddiq Nwekeagu Shadrach, Nwokocho Smith, Okocha Pius, Omodia Nwakaego Stella, Samuel Bisong Sarah Mishe Musa, Yaro Emmanuel

Contact: info@budgit.org: +234-803-727-6668, +234-908- 333-1633

Address: 55, Moleye Street, Sabo, Yaba, Lagos, Nigeria.

© 2024 Disclaimer: This document has been produced by BudgIT to provide information on budgets and public data issues. BudgIT hereby certifies that all the views expressed in this document accurately reflect our analytical views that we believe are reliable and fact-based. Whilst reasonable care has been taken to prepare this report, BudgIT does not accept any responsibility or liability for errors, views, or actions taken as a result of the information provided in this report.





Section A

An Overview of Public Projects Tracking Pre-2014



Background



Before 2014, there were numerous community engagement CSOs and initiatives, but none did the national scale of projects tracking that Tracka brought. A decade later, with numerous players in the ring, no one still does it nationally like Tracka.

Today, you can use the Tracka Mobile App, visit the website at www.tracka.ng, or follow the movement on social media @trackang to see the projects in your community and their implementation status. Ten years on, monitoring the government's effectiveness is easier and more accessible.



This advocacy led to the implementation of the 'Right to Know Bill,' which subsequently became the Freedom of Information Act, enhancing data accessibility. Civil society then used this data to demand government accountability, ushering in a new era of civic engagement and citizen-led governance oversight.



Young people and social movements are at the core of the call for change and government reforms.. On May 28, 2011, a significant milestone was achieved when civil society organisations, pressure groups, and the Nigerian Union of Journalists collaborated to advocate for non-bureaucratic and free access to government data. This advocacy led to the implementation of the 'Right to Know Bill,' which subsequently became the Freedom of Information Act, enhancing data accessibility. Civil society then used this data to demand government accountability, ushering in a new era of civic engagement and citizen-led governance oversight.

Since the Freedom of Information Act (FOIA) was enacted, various civil society organisations, non-profits, citizens, and activists have used it to monitor agencies' activities in delivering public services, aid transparency, accountability, and information dissemination, and facilitate participatory governance.

Tracka's History



Tracka was established by BudgIT on April 29, 2014, as the organisation's service delivery arm. The movement was borne during the #Followthefloodmoney campaign, an aftermath of heavy flooding in 2012, which affected majorly the country's North Central, Southeast, and South South regions. This was a national crisis, with over 500 people reported dead, thousands injured, and 1.4 million people displaced. This incident attracted grants from international organisations to the government to support the affected people's recovery and relief.



Floodwaters recede in Nigeria but millions remain displaced and...

[Visit >](#)

1.4m
people displaced

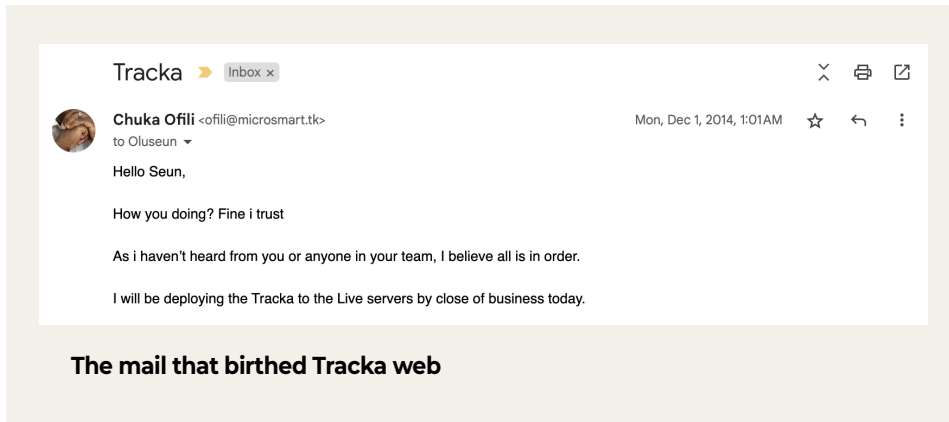


Ironically, the affected communities denied receiving any relief material from the government, which led to the need for an independent body to intervene, track, and ensure the distribution of donated funds and items to the affected citizens, for which Tracka filled the shoes.

Tracka's mission is to raise a generation of citizens who are actively involved in governance and immersed in the culture of demanding transparency and accountability from the government.



Pillars of the Work



Community Advocacy

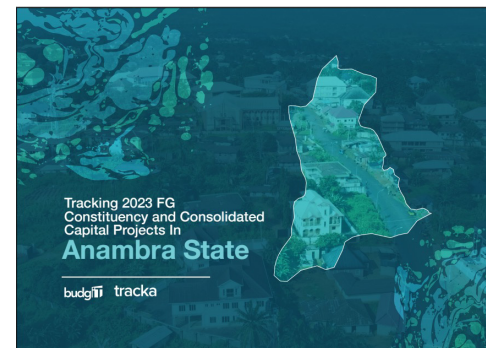
Our work hinges on cultivating the power of the people. Communities require the awakening and necessary skills to advocate for good governance and the delivery of social services. The ‘How, Who, When, and Where’ to address issues is a bulging gap across the nation determining the difference between a developed and underdeveloped community.

Tracka does not only disseminate information to communities. We provide them with the necessary support, skills training, and tools to enable them to advocate continuously for good governance. Empowering communities to embark on community advocacy also ensures sustainability. Needs change, people change, and times change, but advocacy skills are fundamental and timeless, so whether it is the need for a road today, the need for a school in five years, or a health facility in 20 years, we leave communities with the satisfaction that they can make the government work for them.

Community Engagement and Civic Empowerment

In the past ten years, we have printed over 60,000 booklets containing project details and information by state. These booklets have been distributed at town hall meetings, trainings, events, etc. They have also been photocopied and reproduced in other formats and distributed for civic awakening.

We have held 7,710 town hall meetings across 7,831 communities in Nigeria. From meetings with ten people to meetings with 100+ people, every gathering we attend is a symbolic act of empowering the people and making the government listen to their voices.



PROJECT CODE	PROJECT TITLE	ESTIM.	APPROX.	STATUS	LOCATION
1	PROVISION OF ROADS AND CONCRETEMENT OF EXISTING RDS IN ANAMBRA STATE	100,000,000	100,000,000	COMPLETED	AGBONKOR, ANAMBRA STATE
2	PROVISION OF AN ALL-WEATHER ROAD TO IMPROVE ACCESS TO AGRICULTURAL AND COMMERCIAL CENTERS IN ANAMBRA STATE	100,000,000	100,000,000	COMPLETED	AGBONKOR, ANAMBRA STATE
3	PROVISION OF ROADS AND CONCRETEMENT OF EXISTING RDS IN ANAMBRA STATE	100,000,000	100,000,000	COMPLETED	AGBONKOR, ANAMBRA STATE
4	PROVISION OF ROADS AND CONCRETEMENT OF EXISTING RDS IN ANAMBRA STATE	100,000,000	100,000,000	COMPLETED	AGBONKOR, ANAMBRA STATE
5	PROVISION OF ROADS AND CONCRETEMENT OF EXISTING RDS IN ANAMBRA STATE	100,000,000	100,000,000	COMPLETED	AGBONKOR, ANAMBRA STATE
6	PROVISION OF ROADS AND CONCRETEMENT OF EXISTING RDS IN ANAMBRA STATE	100,000,000	100,000,000	COMPLETED	AGBONKOR, ANAMBRA STATE
7	PROVISION OF ROADS AND CONCRETEMENT OF EXISTING RDS IN ANAMBRA STATE	100,000,000	100,000,000	COMPLETED	AGBONKOR, ANAMBRA STATE
8	PROVISION OF ROADS AND CONCRETEMENT OF EXISTING RDS IN ANAMBRA STATE	100,000,000	100,000,000	COMPLETED	AGBONKOR, ANAMBRA STATE
9	PROVISION OF ROADS AND CONCRETEMENT OF EXISTING RDS IN ANAMBRA STATE	100,000,000	100,000,000	COMPLETED	AGBONKOR, ANAMBRA STATE
10	PROVISION OF ROADS AND CONCRETEMENT OF EXISTING RDS IN ANAMBRA STATE	100,000,000	100,000,000	COMPLETED	AGBONKOR, ANAMBRA STATE

- 
7,710
town hall meetings

- 
7,831
communities

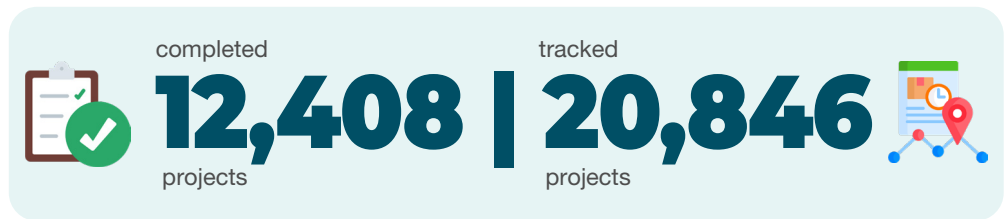
- 
60,000
booklets

- 
100+
people,



Service Delivery

Capital projects in Nigeria have a high abandonment rate for many reasons, but the figures would be worse if Tracka did not exist. In the past ten years, we have tracked 20,846 projects and ensured the completion of 12,408 projects. That is an impressive 60% completion rate. What happened to the rest? Blame it on the federal government's excuse of swindling revenue and inability to properly monitor and evaluate projects amidst numerous banal excuses.



Participatory Governance



Phone rings...

Community Member: Hello sir, hello, hello sir, good morning sir.

Politician: Yes, hello. Good morning. Who are you?

Community Member: My name is Idris Chukwu, sir. I am a member of your constituency.

Community Member: Sir, we heard you nominated a borehole project for N5 million in our community. When will it be done, sir?

Politician: Who told you that? Who is giving you people all this information?

Community Member: Ah. Some people called BudgIT Tracka came and told us. They even showed us where it is in the budget.

The above phone call has occurred several times after we visited a community. Residents are usually in the dark about project allocations, disbursements, and implementation, which enables politicians and agencies to tout public-funded projects as philanthropic donations and corporate social activities. Projects are usually rife with 'Donated by...' inscriptions, which deceives communities and causes a lack of accountability and transparency on taxpayer-funded projects.

TRACKA

Our work has reduced these practices and ensured people can participate in the governance process with full agency and understanding of how the system works. Gone are the days when community members attended budget meetings and needed association meetings as figureheads to share souvenirs. Our civic engagement initiatives have taught everyday citizens how government works, who the decision-makers are, who to talk to, what to ask for, how to get it, and how to follow up.



Online Advocacy

One of our biggest strengths is our following, engagement, and clout on social media. Over the years, we've built a following that effectively engages with the youth, as they reside online and most campaigns and social reforms have sprung from.

With a current following of 150,000+ on Facebook, X (formerly Twitter), and Instagram, we have reached over ten million people with daily updates of project status across the country, provided timely reports on budget implementation processes, and connected people with their leaders on social media.

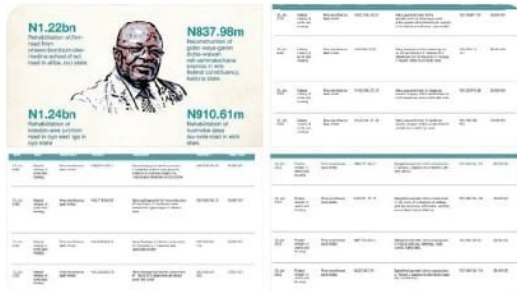
TRACKA



Tracka @TrackaNG · 26 Jan
Replying to @TrackaNG

The projects include;

- the payment of N1.4 billion in Sept 2023 for the construction of **Yaba-Yangoje Road** in the FCT;
- the payment of N1.2 billion in Oct 2023 for the rehabilitation of a 2km road from Oriawo-boroboro-oke-medina School of Science Road in Atiba, Oyo state;

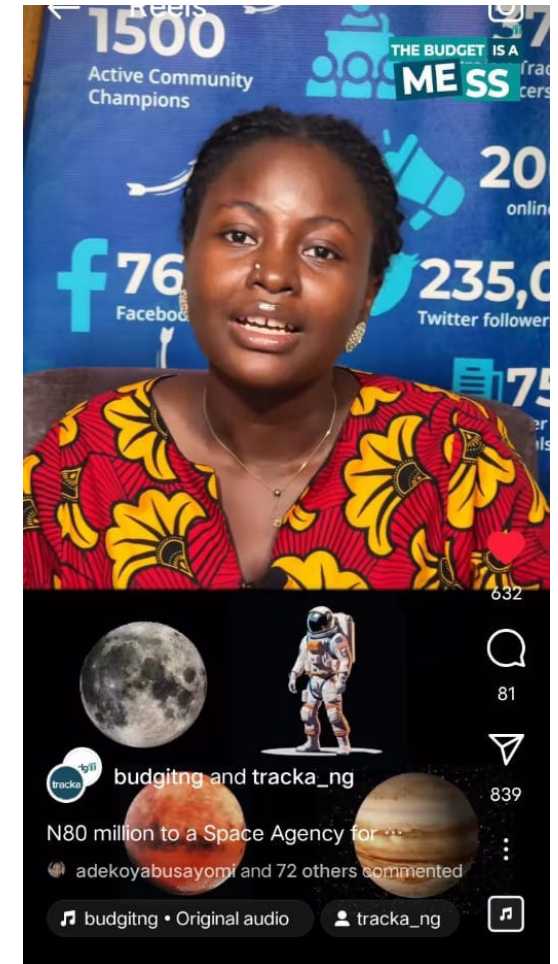


David Nweze Umahi and 5 others

3 comments 71 retweets 70 likes 13.1K views

Additionally, a number of our success stories have originated from social media. Our campaigns, educative programs, and reports have spurred the government to action multiple times, leading to citizen-driven advocacies.

With Tracka Mobile App and www.tracka.ng, we have provided reports, publications, and stories on the status of social services across Nigeria. Aided by our sister tech products—www.me.budgit.org, www.openstates.ng, www.govspend.ng and FG budget dashboard—Nigerians are now more than ever in the know about government spending and how to hold them to the jugular on delivering public services.



The Journey: Theory of Change



Community Entry

We visit communities in need and with budget allocations. We meet with stakeholders and decision-makers to understand the peculiarities and situations of things. Residents are informed about our work and our mission in the community.



Information dissemination

We distribute pamphlets and publications concerning budget allocation details and civic information. Residents are sensitised on budget allocations for their communities and environment.



Civic Engagement and Empowerment

We hold town hall meetings and sensitisation events to explore issues, enlighten and empower residents on budget allocations, disbursements, and patterns, devise means to effectively engage public and civil servants and MDAs, and how to make the government listen to them.



Advocacy Actions

We support communities in embarking on advocacy activities such as letter writing and delivery, media visits, social media dissemination and callouts, government visits and calls, and subsequent town hall meetings and gatherings.



Government Intervention

The government fully implements a project already allocated in the budget, inserts it into the subsequent year's budget, or miraculously includes it in a budget year that was not previously allocated for. Contractors are mobilised, work begins, residents monitor and follow up for quality, and the project is completed and handed over to the community.



Ownership and Sustainability

The community takes ownership of the project to ensure its longevity and is empowered to advocate for other services or issues without needing our input or handholding.



Participatory Governance

The community takes ownership of the project to ensure its longevity and is empowered to advocate for other services or issues without needing our input or handholding.

1

2

3

4

5

6

7

Activities at the Core of Our Success

Community Engagement (meetings, town halls, events)

Community engagement activities manifest in multiple forms. Each activity has unique strategies and peculiarities, from meetings at the entry point into the focus community to introductions and familiarisation until full entry.

Community Sensitisations

These are informal and involve fewer people. During these meetings, we establish contact and share a meal or drink to ease the relationship we maintain for a lifetime. The key stakeholders are identified at this juncture, and strategies for solidifying the relationships are developed.

Town Hall Meetings

These follow the same pattern as sensitisation meetings but are more elaborate, organised, formal, and better structured. Before the meeting, we would have deployed all resources, working with the identified contact persons to ensure every necessary group within the community is represented at the meeting.

The main topics of discussion are government projects in the community (which is most often the inviting factor for the community and attendees), civic education, strategies to ensure the implementation of the projects, identification of other needs, strategies to ensure better representation for them, and information about our tech tools.



A community town hall meeting with the residents of Ikorodu

The average attendance in a town hall meeting ranges from 15 to 100 or more persons.

Our typical town hall meeting aligns with the community's statutory meeting period except in exceptional cases where the community does not meet regularly or in the absence of a substantive head. On this agreed date, a tracking officer, who is the face of the organisation and who must have been in constant communication with the community from the entry period, arrives at the community, and the activity takes place afterwards.

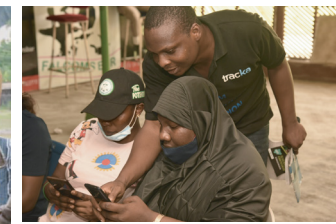
The meeting ends with action plans from both camps. The community must be resolute and galvanised to contact their representatives to ensure the project is implemented, which can be done through letter writing, visits, and calls to their elected representatives' offices. Tracka provides support, e.g., conveying community letters to the representative's office in Abuja, follow-ups, and online advocacy.

TRACKA

Proximity Meetings

These are the biggest type of meetings, usually held to cover representatives from two LGAs or more, with politicians present. These meetings allow communities to interact directly with their elected leaders and discuss broader issues affecting a senatorial district or federal constituency.

Such meetings are usually target-oriented, especially on the part of the community, as they can use this avenue to table their demands directly to their representatives, who will most likely accede to such requests.



Project Tracking



As BudgIT's service delivery arm, Tracka ensures every penny works for the good of the people. We trail the money from the point of allocation to procurement to award, implementation and ownership.



The project tracking process begins with project identification as a line item in the budget, followed by a visit to the prospective host community to inform them about the project and how to ensure its execution.

How Tracking Is Done



Tracking begins when an annual budget is approved into law. We proceed to mine all capital projects in the approved budget and disaggregate them as required into subnational levels. With the support of our State Officers, we strategically inform the host communities about the project. The details are shared, i.e., the allocation amount, the MDA in charge, the representative performing oversight, and the project code.

This is done customarily with the distribution of our publication pamphlets, which contain all the project information (federal constituency and capital projects) and on the Tracka Mobile App, which allows citizens to submit community needs, report projects, and monitor monthly FAAC disbursements to their LGAs.

Together, we follow up to ensure the projects' progress by submitting an FOI letter to the MDAs. At the same time, the communities become active in the execution process through advocacies, MDA and contractor monitoring, and media visits to ensure the project(s) are completed.

Before the introduction of www.govspend.ng, disbursement tracking was a nightmare. We monitored disbursements through internal connections with some MDAs with a success rate of less than 1%. Where the project commences, the community is encouraged to pay keen attention to the contractor's work and quality of delivery and monitor the project until it is completed and delivered to them for use.

CAC/IT/NO.:85546

budget

13 August, 2024.
Ref: TRK/FOI/ ERGP/NIOMR/012

Dr. Sule Abiodun Ph.D. D.Sc.,
The Chief Executive Officer,
Nigerian Institute for Oceanography and Marine Research,
3 Wilnot Point Road, Off Ahmadu Bello Way,
Victoria Island, Lagos State, Nigeria

Dear Sir,

FREEDOM OF INFORMATION REQUEST FOR THE STATUS OF THE 2023 FG CAPITAL PROJECTS UNDER YOUR AGENCY

BudgetT is an indigenous civic organization established in 2011 and currently has a presence in 36 States of Nigeria including the FCT. budgetT's vision is to see a community of active citizens that relentlessly make effective use of public information to demand accountability, geared for institutional improvement, efficient service delivery, and equitable society.

Tracka, a program under BudgetT, has been supporting communities to track government/constituency projects in the community for the sole purpose of ensuring that these projects are delivered for the development of the community and improvement of the lives of the citizens. This task will require your support, we humbly request to know the status of the 2023 Federal Government Projects below domiciled in your agency:

S/N	PROJECT CODE	PROJECT TITLE	STATUS	AMOUNT	AGENCY
1	ERGP202302990	EMPOWERMENT OF FISHERMANS IN SELECTED COMMUNITY IN NORTH WEST GEOPOLITICAL ZONE - ZANKAN - 100M - ZAKWA - 100M - ANYA 'A' AND 'B' - 100M - BUNGEN - 100M - NIJUM - 100M	NEW	500,000,000	NIOMR
2	ERGP202301192	CONSTRUCTION OF RURAL FARM ROADS IN SELECTED COMMUNITIES IN OROGUN TOWN, DELTA CENTRAL SENATORIAL DISTRICT DELTA STATE	NEW	500,000,000	NIOMR
3	ERGP202302912	INSTALLATION OF ALL IN ONE SOLAR STREET LIGHT SELECTED VILLAGES IN EDO NORTH STATE	NEW	500,000,000	NIOMR
4	ERGP202304727	GRADING/ASPHALTING/DRAINAGE CONSTRUCTION ALONG IKEM-NOW RURAL ACCESS ROAD	ONGOING	500,000,000	NIOMR
5	ERGP202303532	INSTALLATION OF SOLAR HOME SYSTEM (SHS) TO COMMUNITIES AND SME'S IN WUDISHI MANGA, NIGER STATE	NEW	500,000,000	NIOMR
6	ERGP202301108	CONSTRUCTION AND INSTALLATION OF ALL IN ONE SOLAR STREETLIGHT TO BOOST AGRICULTURAL PRODUCTION IN KWALI LGA OF SOKOTO SENATORIAL DISTRICT	NEW	500,000,000	NIOMR
7	ERGP202303576	CONSTRUCTION OF OLATAYO ROAD IKATE ELEGUSHI LAGOS STATE, PAVEMENT AND SURFACING, KEYS LINED DRAIN AND COVER SLAB WITH SOLAR POWERED STREET LIGHT AT MIDIAN	NEW	498,750,000	NIOMR
8	ERGP202302958	CONSTRUCTION OF OGBA OFO NIAMDI MOGHE-NYSC JUNCTION STONE BASE ROAD 1.3KM AT ANIOCHA/ OSHIMILI	ONGOING	450,000,000	NIOMR
9	ERGP202303577	PROVIDE AND CONSTRUCTION OF CORRUGATED STEEL PIPE CULVERT ACROSS THE ACCESS ROAD INCLUDING ALL ASSOCIATED WORKS (EARTH WORK, GABION WALLS, CONCRETE SLABS) AT OLATAYO D. IKATE ELEGUSHI LAGOS STATE	NEW	435,000,000	NIOMR

Data Transparency Accountability
BudgetT Foundation
55, Hoopoe Street, Sakos, 105A, Lagos. | www.budgett.org | info@budgett.org | +234 908 3331 633, +234 903 7270 668

**JOINT ACTION GROUP OF
ANGWAN AZARA ASSOCIATIONS GWAGWALADA - ABUJA**

Date: _____ Our Ref: _____

23 AUG 2024
REG. UNDER THE
FCT

The Hon. Minister,
Federal Capital Territory, Abuja
Bar. Nyeson Wike

**REQUEST FOR CONSTRUCTION
OF ABANDONED ROAD SINCE 1999**

The people of Angwan Azara/Dan Madami Street has never enjoyed divined of democracy since its reception in 1999. The area located in central ward zone of Gwagwalada which is densely populated but has never seen any dividend. We have a road linking park road and the famous Aguma Palace, Kasuwan Dare but have over the year not been accessible because of its bad shape, in no time it will become muterlable and ofcourse pose a great hazard because of overwhelming dust that has become a threat to life, it is in view of this we kindly request for your good office to construct the road to curtail us from the grieving danger ahead. In the same vein, the road when constructed will deconjest the ever busy kasuwan dare road.

Attached are photograph for your perusal.
We humbly await your favorable response please.

Yours faithfully
CC: Hon. Minister of State FCT,
Marya Mahmud

Hon. Bitrus Lawrence Garti
(Mandate Secretary, Area Councils)

Hon. Ezekiel Daihatu
(Federal Commissioner Public Complain Commission)

Abiodun Idris
Chairman
Alger Youth Association
08137152374

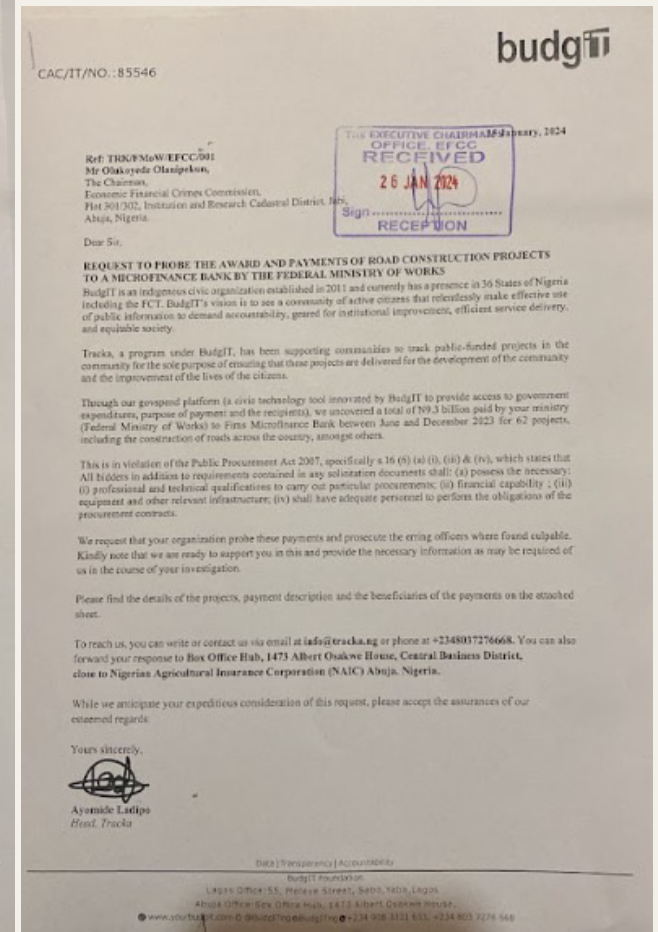
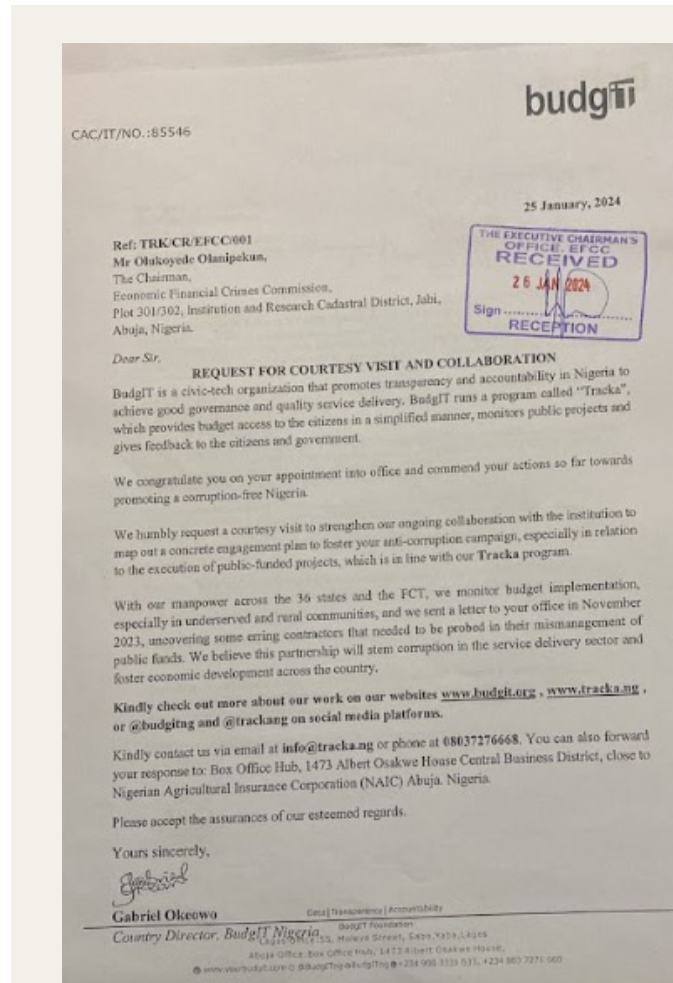
Abiodun Idris
Chairman
Youth Initiative for
Humanitarian service
08167287884

Abiodun Idris
Chairman
Seneca Youth Association
08164710002

Abiodun Idris
Chairman
Labi Youth Association
0763108668



We take the fieldwork a step further by providing Nigerians with progress report updates on social media. Thankfully, our social media updates, occasional callouts, and whistleblowing have recorded multiple successes and stimulated actions from politicians and MDAs. In cases where misappropriations, under-delivery, and abandonment are spotted, we submit petitions to the anti-graft agencies (EFCC and ICPC) with whom we have formed alliances to enhance our operations.





Stakeholder Engagement and Advocacy

Our strategy at Tracka involves identifying, understanding, and involving people with a stake in development at the grassroots and national levels. We understand the need to manage these stakeholders effectively, and some of the strategies deployed in this regard include constant communication, active listening, and collaboration. The people are our biggest stakeholders, and the government follows closely behind.



The Government

We do not exist without the government, and our successes are hinged on their actions or inactions. We are not a non-profit organisation directly providing social services for communities; we empower and partner with the people to make the government make the provision. Many times, we do everything right and are unsuccessful, while sometimes it takes just a little push here, a nudge there, and they are jump-started.

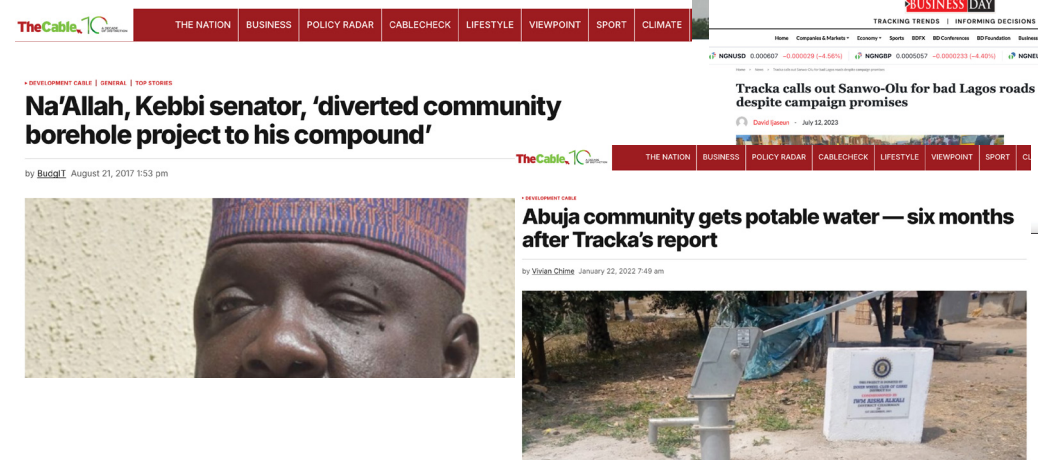
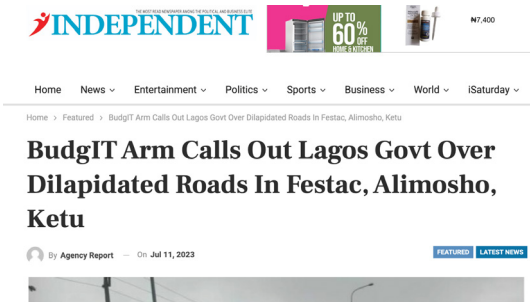
Another quagmire is establishing impactful partnerships with government agencies and officials while simultaneously maintaining the independence to hold them accountable. Many do not want to touch us with a two-foot pole because they believe we are an enemy and may want us to stay beholden to them after two meetings at their offices.

Regardless of the difficulties, we have maintained a healthy balance between getting partnerships to facilitate a closer relationship between the people and the government while maintaining the independence to hold them accountable.



Media and Civil Society Partners

In the last decade, our partners have held our hands, steadied our feet, and amplified our voices, including the media and colleagues in the civic space. While the CSOs push from the background to ensure things are done right, the media helps amplify our cause and shape the narratives so our stories can be compelling. We synergise with other like-minded CSOs to serve as a watchdog to the government and the missing but necessary link between the people and their representatives.





Our Donor Partners

Our sponsors have given us deep pockets to stay in an increasingly dangerous and nerve-wracking field. Their resources have made our national penetration effective.



Section B
**Our Impact in
the Last Decade**





Votes for Road: Ebonyi Community's Bargain for a Good Road After 25 Years

For over 25 years, the people of Amaobolobo, Ebonyi State, had no road. In 2021, Tracka joined the community in advocacy efforts, used the 2023 elections as leverage, and succeeded.



The completion of the road marked a significant milestone in the community's journey, a testament to their unity, resilience, and the power of effective advocacy. The people of Amaobolobo are also asking their elected representatives to provide public toilets and a transformer for the community.



After Ten Years of Neglect, Tracka Facilitated the Rehabilitation of Onda Community Primary School

When we first visited Onda Community Primary School, Nasarawa LGA, Nasarawa state, in 2019, we faced a dire situation. The school had been in disrepair for over a decade, with children making do with broken furniture, stones, and the bare floor as their learning environment.



In 2020, we engaged the Nasarawa/Toto Federal Constituency office of Honourable Abdulmumin Mohammed, highlighting the problem of the Onda people and the dire need for the rehabilitation of the school. Finally, in March 2023, a three-block classroom was constructed, and 25 iron chairs with lockers, three office tables, and three chairs were supplied to the school. Providing desks, other furniture, and the new classrooms has brought joy to students and teachers, ending a misery of over ten years. The children are back in school, and attendance has significantly improved by 65%.



Tracka's Successful Advocacy for a Collapsed Bridge in Katsina

In June 2023, we discovered that a recently repaired bridge had collapsed at Dabailbayawa Community, along Katsina Dutsin-ma-Kurfi-Funtua Road in Katsina State. This was not our first rodeo with the project. In 2020, the bridge was dilapidated and destroyed by a flood, and we called the authorities' attention to it. A month later, the implementing agency, Federal Road Maintenance Agency



(FERMA), deployed engineers on-site to commence the emergency repairs of the bridge.

However, three years later, we discovered that significant portions of the repaired bridge had collapsed despite several contractors receiving a payment of N616 million for the project during this period. We swung to action and wrote a letter to the agency, narrating the recurrence of the incident and citing an urgent need for the road's repair, this time with quality materials to ensure longevity and save the government future costs of repairing a failed bridge.

In March 2024, the bridge was repaired with special reinforcements and drainages to channel the flood.



Tracka Helped Paiko Community with Their Town Hall Rehabilitation

Three years after we first visited the people of Paiko in Niger State, the most important basic amenity they wanted was provided by the government. This was after a series of engagements, advocacies, calls and monitoring. We first visited the Paiko town hall in October 2021. This facility was located in Paiko Community, Paikoro LGA, in Niger State. The town hall was in shambles. The roof had collapsed, the ceiling was broken, the windows were blown out, leaving only the burglary over the window, and weeds had overgrown the premises due to partial abandonment.



We conducted a series of advocacy efforts in 2022, and needs assessment letters were written to Senator Mohammed Sani Musa and Honourable Shehu Beji Barwa, the federal legislators representing the community. The advocacy was successful, and in the 2023 FG Budget, the project was tagged as Rehabilitation of Paiko Town Community Hall in Niger East Senatorial District, with a budget allocation of 50,000,000 under the Border Communities Development Agency (BCDA).

After a series of engagements and meetings, the project commenced in November 2023. In December 2023, N41 million was paid to Danwaziri Global Services Ltd for the project. The project was completed and commissioned in February 2024. Residents say the town hall renovation is a significant development as it had been dilapidated for over six years before the intervention.

Another resident, Mohammed, said, “The town hall has created job opportunities and boosted



Tracka's Advocacy Supplies Ruwa to Bagaruwa Community, Katsina

In May 2021, we visited Bagaruwa Community in Mani LGA, Katsina State, where we discovered over 20,000 people have been battling water scarcity for over twenty years. Residents used to walk over eight kilometres to access water from a small stream. Then, in 2013, an NGO intervened by constructing a borehole to ease their problems, but it was not enough. The community had only one clean water source, so residents had to engage in fistfights before they could fetch water.

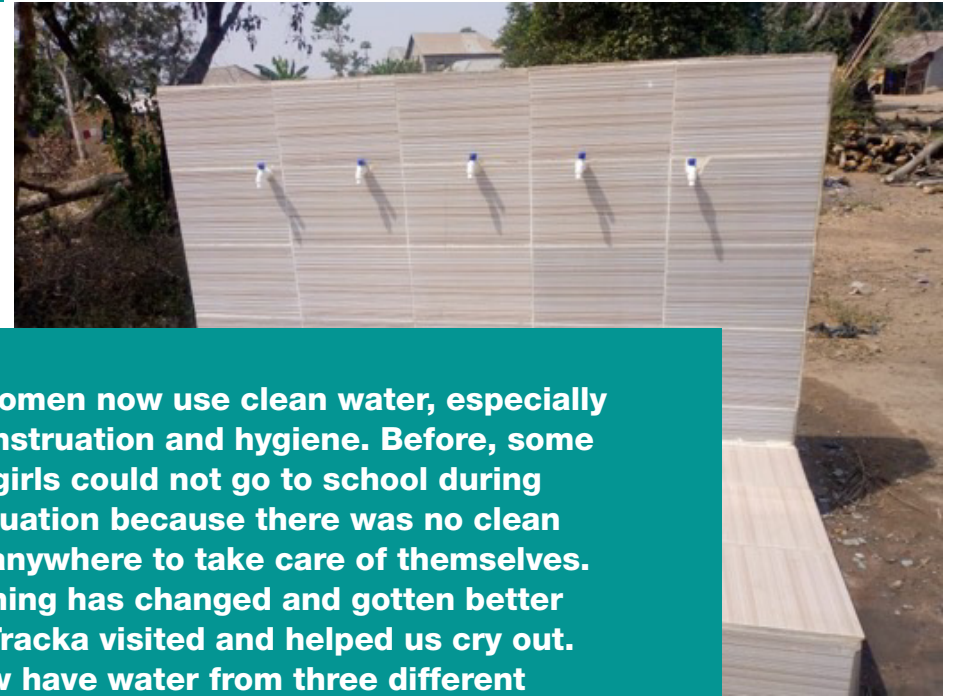


Over 20,000 residents in Katsina State have suffered from water scarcity since 2013, but the story has changed since Tracka's advocacy.

At the village head's palace, we sensitised the community members on how they could engage the government to bring water to the community and solve other problems they have. The community agreed to write letters to all their representatives at the state and federal levels concerning the water issue. The community now has a borehole with a capacity of 18,000 litres and three outlets where they can fetch water, thereby de-congesting the water traffic.



Kpoto Village Gets Potable Water After Six Months of Tracka's Advocacy



“Our women now use clean water, especially for menstruation and hygiene. Before, some of our girls could not go to school during menstruation because there was no clean water anywhere to take care of themselves. Everything has changed and gotten better since Tracka visited and helped us cry out. We now have water from three different sources located close to us.”

In July 2021, when our Project Tracking Officer visited Kpoto Village, Kuje Area Council in FCT, for the first time, he discovered they were battling a cholera outbreak caused by a lack of access to clean water. The residents had to travel more than three kilometres away to the only available stream to fetch dirty water. Sometimes, they will make the long trip and find the stream dry. We amplified their situation, wrote letters to appropriate agencies, and received support from TheCable Newspaper. Six months later, the story has changed. Three organisations have supplied the community of over a thousand residents with clean water. The Federal Ministry of Works provided a solar-powered borehole, and FCT Rural Water Supply and Sanitation Agency (FCT RUWASSA) and the Inner Wheel Club of Garki District 910 each provided a hand-pump borehole in December 2021.



From Ashes to Beauty: Tracka's Three Years of Advocacy Paid Off for Odo-Ona Primary School

For six years, the children of the Odo-Ona Community, Ibadan South West LGA, Oyo, couldn't access quality education. The only primary school in the community was dilapidated. Pupils sat on the floor to learn, and the roofs had been blown away. Attendance dwindled as parents started withdrawing their wards from school, and the children stayed home without alternate access to education.



In June 2021, we visited the community and commenced advocacy efforts for the school. We held a town hall meeting with the teachers and school board management committee. We wrote letters to the senator, Sen Kolawole Balogun of Oyo South Senatorial District, and the community's federal rep, Honourable Stanley Olajide, for the renovation of the dilapidated structures in the school.

Reconstruction finally started in 2022, and by June 2023, one block of two classrooms was constructed and furnished. The Oyo State Universal Education Board also built two blocks of three classrooms, completed in June 2023. The school now boasts of two blocks of five classrooms. Shortly after the completion of this project, parents started returning their children to school. When we visited again in February 2024, the school management, parents and staff expressed gratitude for this intervention.



Tracka's Advocacy Revived Kaffe PHC from Under the Tree to Cottage

Rural communities rarely get attention in Nigeria, but Kaffe, a small rustic village in Sokoto, Northwest Nigeria, made a blockbuster debut on Twitter when pictures of its only primary healthcare centre trended online for many days. Nigerians were be enraged by harrowing pictures of patients—mostly pregnant women—whose hands were hung to tree branches (used as drip stands) with connecting tubes as they receive treatment under trees, despite the N34 million government budget for the hospital renovation and equipment supply, as exposed by Tracka.



In April 2018, Tracka organised a community sensitisation programme on the the project and supported the community's advocacy efforts for the implementation of the project.. The online and offline advocacy would finally pay off and the hospital was constructed and furnished.



Provision of Water to Zokutu Community, Kuje Area Council, FCT Abuja

In May 2022, we discovered that over 4,000 people in FCT Abuja, Nigeria's capital, had not had potable water for over twenty years. The residents of Zokutu Community, Kuje Area Council, consumed water that looked like a puddle of brown mud from a stream because that was their only source.



We wrote a story about it, spotlighted their condition on social media, wrote to the necessary government stakeholders and followed up with them to ensure implementation. When we visited again in January 2023, a borehole had been constructed. The office of Senator Phillip Aduda, representing the senatorial district, implemented the project. The residents were overjoyed about the development and expressed their gratitude.



Renovation of Government Secondary School, Baban Saura, Chikun LGA, Kaduna

When we visited in June 2022, GSS Baban Saura, a secondary school in Chikun LGA, Kaduna, was dilapidated. Over 500 students sat on the bare floor to learn, and the building had no windows, proper roofing, or doors. We called the government's attention to it on Twitter and wrote letters to the stakeholders.



In January 2023, the headteacher called to inform us that the renovations had been completed and the furniture had been supplied. When we visited, we confirmed that the classrooms and toilets had been renovated, with over 200 desks provided and a working borehole. Not only do the students have new, conducive classrooms, but they now have access to WASH facilities.



Construction of Tunga Sarki Bridge, Kwali Area Council, FCT Abuja

In September 2021, we discovered that Tunga Sarki, Abuja's residents had been landlocked within their community for over four years, as going out equals crossing mountains and seas.



We wrote a story on the issue, wrote letters, and supported the community in continuously advocating for the project to the relevant stakeholders. When we visited again in January 2022 for updates, the bridge had been constructed, and residents were joyful about it.



Construction of Sangara Primary School, Ningi LGA, Bauchi

In October 2022, we visited Sangara Primary School, Ningi LGA, Bauchi. There, we discovered that the school, which serves as a primary and junior secondary school, does not have a single habitable structure to accommodate its 600 students.



We spotlighted their situation on our social media pages. The tweet caught the attention of Honourable Bamidele Salam, a member representing Ede North/Ede, South/Egbedore/Ejigbo Federal Constituency, who promised to speak to the community's representative in the National Assembly.

This resulted in Senator Halliru Dauda Jika, who represented Bauchi Central Senatorial District, completing a block of three classrooms. The residents were jubilant and called us in January 2023 to report the new development.



Renovation of Kaura Goje Primary Health Centre, Nasarawa LGA, Kano

In September 2021, during our visits to primary health centres in Kano, Kaduna, Niger and Bauchi to ascertain the state of primary healthcare in the country, we visited Kaura Goje Primary Health Centre in Nasarawa LGA, Kano.

Our advocacy efforts facilitated the reconstruction of the facility in 2022.



“This is a huge achievement. We will no longer have antenatal and delivery care issues because of the new ward. We are grateful to Tracka for helping us bring the government to help us.” said Sadiya, a pregnant woman in the community.



Construction of Three Blocks of Classrooms with Provision of Offices and Toilets in Muslim Grammar School Otu, Itesiwaju/Kajola Federal Constituency, Oyo

In September 2020, we visited Muslim Grammar School, Itesiwaju LGA, Oyo State, to sensitise them on the N10 million provision in the 2020 budget to construct three blocks of classrooms and toilets in the school. We encouraged them to engage the relevant authorities to ensure the project was implemented. At the time, the school had 599 students using only two blocks of classrooms, which overcrowded the school and students had to sit on the bare floor in the corridors to receive lectures.

We visited again in May 2021 when construction started. The staff revealed that the contractor wanted to change the project from constructing a block of classrooms to drilling a borehole. They challenged him, saying that it was not what was specified in the budget. The principal said, “Had we not been empowered with the right information by Tracka, we would have just accepted without knowing they wanted to shortchange us.”



After constructing a block of two classrooms, the students and teachers said overcrowding was a thing of the past as the classrooms were sufficient to host all the students. The students told Tracka that it had improved their productivity as they now learn in a conducive environment, improving their grades.



“Our Leader is from My Hometown, so We Will Not Suffer” – That One Na Wash

In August 2020, our project tracking officer visited Yammama Community in Malumfashi LGA, Katsina State and discovered that over 15,000 residents had no access to healthcare. The primary health centre was in a horrible state. The roofs were leaking, there were no windows or beds, and the centre had only two staff. Residents were languishing in ill health, and pregnant women were dying from delivery at home.



We called the public and the Katsina State government’s attention to it on Twitter. We also wrote a letter to the state government about renovating the healthcare centre. Afterwards, the state government promised to renovate, staff and equip it.

Work began on the site in 2021, and we urged residents to monitor the progress and ensure the construction was up to standard. In May 2022, the centre was completed and fully equipped, after which Governor Aminu Masari of Katsina State commissioned and opened it for use.

The facility comprises 12-bed male and female wards, a labour room, a pharmacy, and a laboratory.



Neglecting the ‘Leaders of Tomorrow’

In Taraba State, our project tracking and community sensitisation revealed that the education sector was an emergency. Government schools were dilapidated, without furniture, and grossly understaffed. However, interventions such as the Federal Consolidated projects have been bridging the gap, one step at a time. In the capital city of Jalingo, we visited Hassan Primary School, Muhammad Tukur Primary School, and Mafindi Primary School, which did not have furniture to cater to the registered pupils.

An example was Hassan Primary School, which had 1,401 pupils and less than 500 pieces of furniture. This situation made the children sit on the bare floor to learn in terrible conditions, and their attendance dropped drastically.



Fortunately, in the 2021 budget, N35 million was allocated to supply classroom furniture to these schools. In September 2021, we held a town hall meeting with the schools' staff and community residents to sensitise them about the project and their civic duties. However, in February 2022, the communities and staff notified us that the project had not been implemented.

We wrote an FOI letter to UBEC headquarters in Abuja, the implementing agency, to notify them of the community's expectations on the project and for an update. In May 2022, the staff of the three schools called to inform us that the government had supplied customised plastic tables and chairs, exercise books, markers, and whiteboards to their schools.

The teachers expressed their joy at the new development, which would relieve the children, improve their learning experience, and help the pupils who had left return to school.



Twenty Years Later, Abuja Community Gets Access to Healthcare After Tracka's Advocacy

For over twenty years, over 5,000 residents in the Kuduru Community, Bwari Area Council, FCT, did not have access to healthcare. The only health facility was dilapidated and abandoned. Despite numerous advocacy efforts to renovate the facility, the government was not responsive, and nothing was done.



We partnered with the community members to commence the advocacy. We supported them in writing letters to all the stakeholders involved. We also shared the situation on our social media platforms.

A year later, the FCT administration commenced renovation efforts under the FCT Community and Social Development Project, revamping the facility. The renovations and furnishing were completed in December 2023. In February 2024, Favour, our community champion who is also a community resident, informed us the Kuduru Primary Health Centre had commenced full operations for the first time in twenty years. She spoke about how the situation had changed, and people coming to the centre were treated properly and admitted where necessary.



Road to Riches: Tracka's Successful Advocacy for a Good Road in Kwara Community

In 2016, a road project to alleviate the 10-year suffering of Kilanko and Elegbede Communities was initiated in Ilorin South LGA, Kwara State. The project, contracted to Estivus Nigeria Ltd by the Ministry of Environment, promised to enhance the lives of the residents. However, due to its incomplete implementation, the road remained dusty and unmotorable during the dry season, posing health hazards to the community.



Recognising the detrimental impact of the incomplete project, in 2017, we sensitised the residents of the Olunlade Community about the situation. Together, we engaged the project's facilitator, Senator Bukola Saraki, to seek assistance in resolving the issue. However, our efforts did not yield any positive response. We changed our approach and instead took the advocacy to the Michael Imodu Institute of Labour Studies, a federal agency located in the community, highlighting the dire consequences of the incomplete project on the lives of the residents. The discussions and process took four years, and in 2022, the road project was revived and completed under the agency.



Two Years Later, Ekiti Community Still Enjoys the Fruits of Tracka's Advocacy

The residents of Ise Ikere Community in Ikere LGA, Ekiti State, have been experiencing severe water shortages since 2012, especially during the dry seasons. The only available source was a river whose water was unfit for drinking, so they had to travel 2km to neighbouring communities to get free clean water.

In July 2021, we held a town hall meeting with residents to discuss their water challenges and how to ensure they are solved. We supported them in writing community needs assessment letters to stakeholders and engaging their legislators and LGA chairman.

Due to endless collective efforts and engagement, N9 million was allocated to construct a solar-powered borehole at St Andrew Anglican Church, Ise Road, Ikere Ekiti, in the 2022 FG budget. We held another town hall meeting in April 2022 to sensitise them about the project and how to ensure its implementation. The borehole construction started in May 2022 and was completed in August 2022. We visited again in 2024 to check the status of the borehole, and residents were still benefiting from the provision.





Leaders of Today: How Tracka Initiated the Reform of Ahmadiyya Primary School in Lagos



In February 2021, we visited Ahmadiyya Primary School, Iwaya, Lagos Mainland LGA, Lagos, to track a borehole and toilet project allocated to it in the budget. We discovered it was in a terrible state and needed much more than WASH facilities. The building was dilapidated, the roofs were leaking, and there was no furniture to accommodate over 500 pupils. The school's condition negatively impacted the children's learning and health, especially during the rainy season.

We took pictures and used our social media handles to call the government's attention to the situation and wrote letters to the state government. In May 2022, the construction of a block of 18 classrooms commenced and was completed in September 2022. The classrooms were also furnished appropriately.



Unlocking the Power of Community Action in Oke Atan, Osun

For years, Nigerians have grappled with the fact that our collective action holds power, and when harmonised, we can single-handedly change the nation's trajectory. This is why when our success and impact stories are hinged on change that happened from the convergence of community action, it gladdens our hearts. That is one more community with a testament to the power of community action.

For over six years, the teachers and over 450 pupils at Salvation Army Primary School, Oke Atan, Ife East LGA, Osun State, suffered and performed their official duties under a cracked wall, dusty floor, and blown-off roofs. Despite several complaints to the local government and the Ministry of Education in the state, nothing positive was done.



We visited in 2021 and worked with the Parent Teacher Association and enlightened them on various channels to engage with their representatives through the Tracka project publication and platforms. They promised to follow up with the representative through visitations and calls. The PTA commenced advocacy to all the necessary stakeholders, and we provided periodical support. The activities all paid off as in the 2022 FG budget, N17 million was allocated to the renovation of Salvation Army Primary School, Oke Atan (ZIP20220985), under the supervision of the Public Complaints Commission.

We informed the PTA chairman and headmistress about the allocation, and they were overjoyed. We encouraged them to press on with the advocacy, as allocation does not equal execution. The project commenced in January 2023 with the renovation of an existing block of three classrooms, and the work was completed in February 2023.

The headmistress expressed her joy at the advocacy's success. Mr Rafiu, a parent, said this was the first time he had witnessed a collective community effort bear fruit.



Everything But Water: The Success Story of a Forgotten Community in Taraba

In October 2021, we visited Misheli Community, Lau LGA, Taraba, to track an electrification project and saw a signpost that read, “OUR CONCERN HERE IS WATER, BUT WHO CARES?”



“This is the biggest blessing that has ever happened to this village. You won’t understand how bitter we were to do that sign you saw the day you came. We have been suffering, but you helped us. Thank you so much. May your office continue to prosper,” Agatha, a mother of two living in the community, told Tracka.

The sign read funny, so we probed the source. The result was a sensitisation meeting under a neem tree. Residents lamented that a motorised borehole, the only water source for over 2,000 people in the community, had broken down in 2019, causing great hardship in accessing drinking water.

We coordinated the efforts to get the contractor on-site through the executing agency. We supported the community youth leader in facilitating communication between the residents, contractor, and the project implementation team. By December 8, 2021, the project was completed. The joy among residents was immeasurable, with many expressing their gratitude and showering Tracka with praise and prayers.



Safety or Health? Solving Katsina Community's Battle With Banditry and Healthcare

Saki Jiki, Batsari LGA, Katsina residents have had to choose between safety or good health in the past six years. Saki Jiki was severely hit by ongoing banditry in Katsina and the Northwest at large, and the lack of a functional health facility further aggravated the situation. There were numerous instances where injured people died on the way to the nearest health facility—the General Hospital in Batsari, 10km away.



When we met with the community, the discussion was a sore point for them, as many had lost relatives at one point or another. The village head narrated how children died from malaria because of the difficulty of travelling to the next community to get medical care for fear of bandits' attacks in the area. We spotlighted the community situation on our social media handles and contacted the relevant stakeholders to facilitate the renovation and facility staffing. By November 2021, the state government had renovated and furnished the facility. The officer in charge was overjoyed by the development and expressed gratitude for the support throughout the journey. We visited the community in July 2023, and residents were still enjoying the benefits of the renovation.

Section C
Community
Champions
Initiative





Background



In 2019, we founded the Community Champions—a group of civic-minded citizens embedded in local communities who champion our work and advocate for service delivery. The Community Champions' approach decentralises civic engagement as the leaders are drawn from the communities where they are domiciled. This means they understand the local political economy and the pain points of the communities and can reach their political and traditional representatives when needed.

From 2019 to 2021, the Community Champions initiative faced challenges. Our growth was stunted as we struggled to determine

founded in
2019
2000
Community Champions

budgiti tracka

You are invited to a Zoom meeting

COMMUNITY CHAMPIONS
On your marks, set...

DEC 19, 2020
11:00AM (WAT)

Register here: <https://rb.gy/thgzai>

the most effective ways to build and nurture this community. We examined various strategies, sought feedback, and adapted our approach, but progress was slow. However, 2022 marked a turning point. We decided to open an online call for individuals interested in becoming a part of this elite group of community advocates. This invitation resonated widely and sparked a renewed interest in the initiative.

Today, the Community Champions initiative is thriving, boasting over 2,000 champions. These individuals are not only advocates for good governance but also creators of change within their communities. Their grassroots efforts amplify our mission, utilising our civic-tech tools to enhance transparency and accountability.

Operation Model



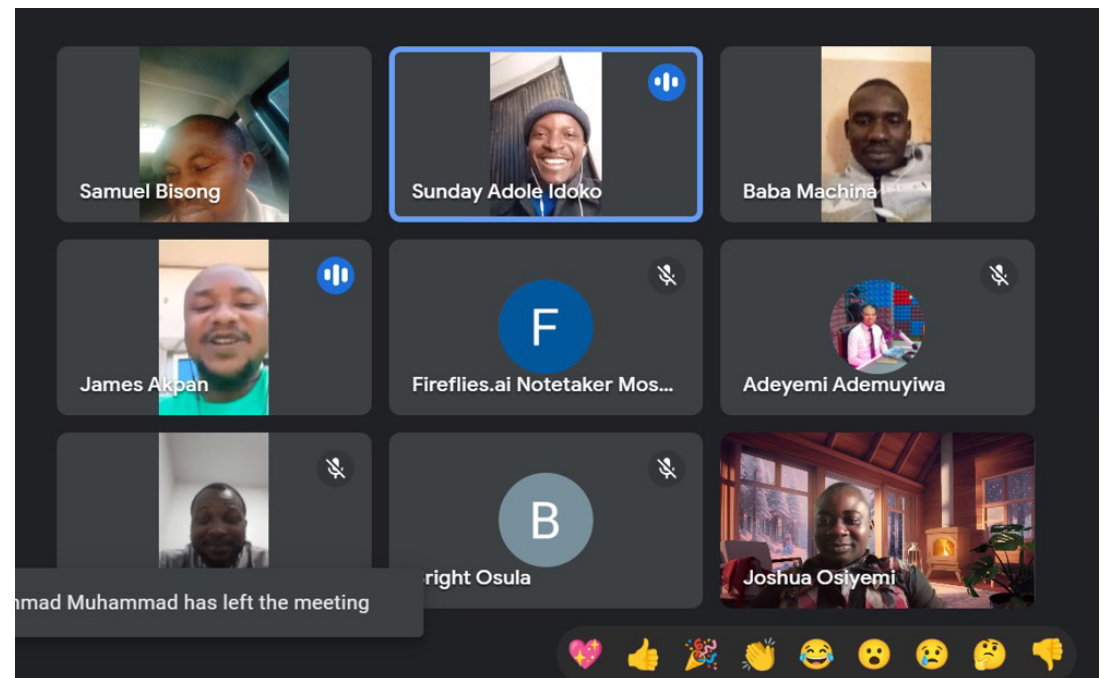
State Officer

A state officer is a paid representative carrying out Tracka’s activities and operations in a particular state or region.



Community Champions

A community champion is a volunteer dedicated to championing advocacy and development in their respective communities through civic education, project tracking, and government accountability. The community champion works closely with the state officer and other community and government stakeholders in their vicinity.



Who Can Be a Community Champion?



Desire for Change

A strong wish for a country that works effectively for all its citizens and a passion for improvements in governance and transparency.

Commitment to Accountability

An interest in promoting transparency within governmental processes, the willingness to hold public officials accountable and ensure they act in the best interest of the community.

Active Participation

A readiness to engage with stakeholders and dedication to actively participate in initiatives and activities that foster civic engagement.

Willingness to Work

A commitment to putting in the necessary effort to drive change and an openness to learning, sharing information, and collaborating with others in the community.

Community-oriented Mindset

An understanding of local issues, fellow citizens' needs, and a desire to uplift and empower others through shared knowledge and resources.



Becoming a Community Champion is open to any willing and active citizen who shares a vision for a better, more accountable, and transparent government. Here are the key qualities and commitments that define a Community Champion

Types of Community Champions We Have



Each type of Community Champion brings something unique to the table, making the community vibrant and effective.

1

The Energiser

Like our Naija hustle, these champions are always up and active. They attend every town hall meeting in their community, organise advocacy events, and are ever ready to tell someone who will tell another person about Tracka. They keep everyone motivated.

2

The Data Detective

We call these ones the sabi guys. With a knack for information, these champions dig deep into data. They track projects and analyse budgets, making sure everything allocated to their community is accounted for.

3

The Level-up Masters

These are the monthly training enthusiasts, the ultimate community learning aficionados! When it comes to monthly community training sessions, they're always the first to register. On the day of the meeting, you can count on them being the first to log in for the training, and when the floor opens for questions, they're the first to raise their virtual hand. "Excuse me, could you explain that point about budget tracking again? I'm curious how it applies to our local government." They embody curiosity and engagement, never shying away from diving deeper into the topics.

4

The Cheerleader

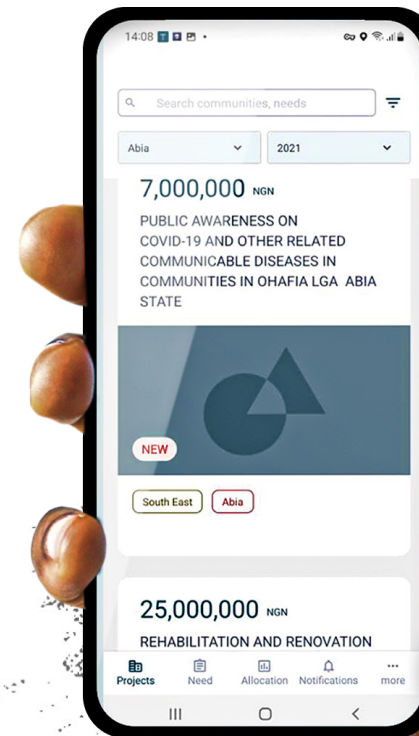
The real hype man or woman. Always there to celebrate every one of Tracka's wins, these champions boost morale and promote a positive atmosphere. They recognise our efforts, fostering a community spirit of appreciation.

How to Become a Community Champion



You can become a community champion by signing up when we put out quarterly calls, or when you download the Tracka Mobile app and on the signup section and apply to be a community champion.

TRACKA Mobile App



Benefits of Being a Community Champion

1

Recognition and Opportunities

As a community champion, you will always have priority in BudgIT's programs, fellowships, job openings, and events. You are also associated with our name and brand, which comes with prestige and honour.

2

Impact

You have a platform to contribute to an inclusive and accountable society by tracking the government's social and developmental projects in your community.

Mentorship

You have proximity to our team of experts and can always request to be mentored and guided by them in your career journey or progression.

3

4

Recommendation

If you have shown exceptional dedication to your community's growth and the team's work over time, we can always write you a recommendation letter whenever needed.

5

Empowerment

We host periodic training sessions to equip our champions with the skills and information to excel as active citizens and productive members of society.

Responsibilities of a Community Champion

1

Project Tracking and Advocacy

One of your responsibilities as a community champion is to be informed about the projects allocated to your community, monitor their implementation, and take ownership of the project.

3

Community Intermediary

As a champion, you will serve as an intermediary between Tracka officers and your communities regarding community engagement and project monitoring.

2

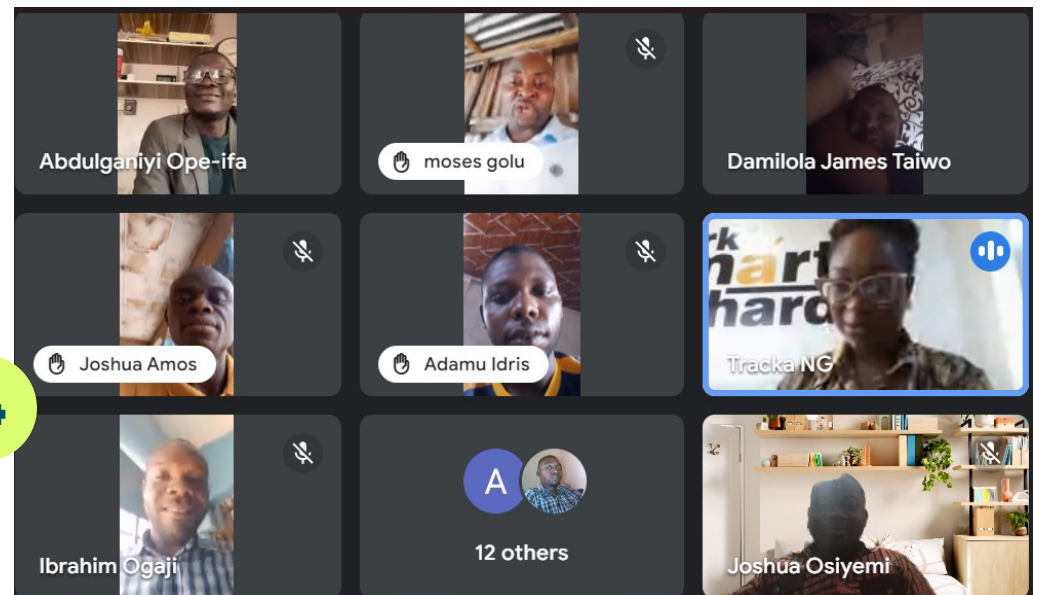
Sensitisation Meetings

As a champion, you are responsible for sensitising your community members about civic education and project allocations or disbursements to the location. You are also to provide them with information that will enable them to demand transparency and accountability from their elected leaders.

4

Community/FOI Letters

You are responsible for writing community and FOI letters on projects and needs in your community to the necessary stakeholders to ensure accountability and public service delivery.





Tech Tools



Our work has been accelerated by the invention of several tech tools, some of which are highlighted in the next page

Govspend



[govspend.ng](https://www.govspend.ng)

Description

www.govspend.ng shows you the amount a contractor was paid for a project, the date it was paid, and the project description.

What to Use It for

Visit www.govspend.ng, click on explore, type in either the name of your community OR the name of the contractor OR the name of the agency into the search box, click on the month and year box for the start and end date, and click on search. Voila! You have the results.

How to Use It

Visit www.govspend.ng, click on explore, type in either the name of your community OR the name of the contractor OR the name of the agency into the search box, click on the month and year box for the start and end date, and click on search. Voila! You have the results.

Me.BudgIT.Org



budgit

Don't Have an account? [Sign Up](#)

Sign in to your BudgIT account

Email Address

Enter email address

Password

Enter password

Sign in

[Forgot Password?](#)



Sign in with Google

**A few clicks
away from
custom data
experience**

Join and have access to your state, local
government area budget records e.t.c.

me.budgit.org

Description

www.me.budgit.org shows you the FG projects in your state and local government, the amount your LGA receives monthly from the federal government, and how to take action with the information.

What to Use It for

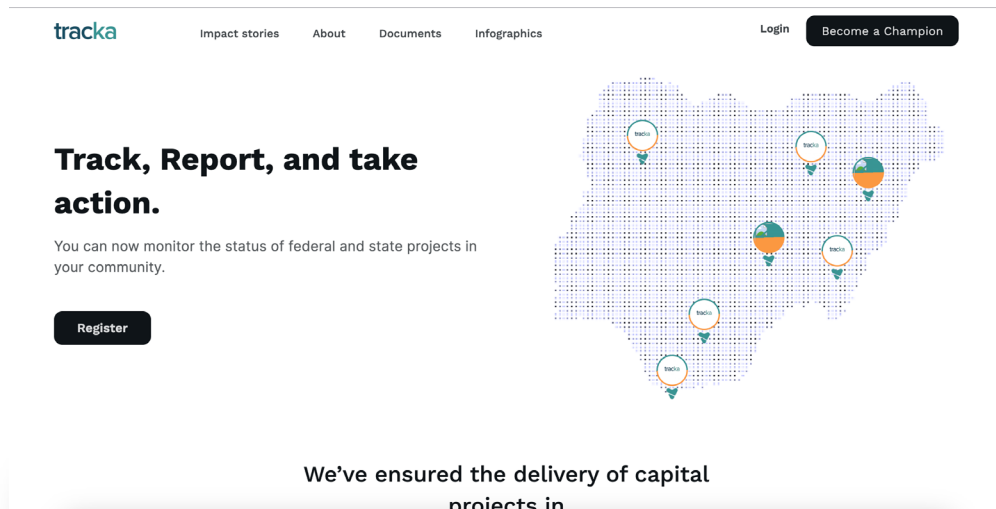
Receive information on the projects to be done in your community, and how much your LGA is receiving monthly from the federal government.

How to Use It

Visit me.budgit.org, click on sign up, create an account, select your state and LGA, and you are in.

Note: You can always switch your state and LGA at any time without logging out or creating another account.

Tracka Website



[tracka.ng](https://www.tracka.ng)

Description

www.tracka.ng shows you all the projects allocated to your state/LGA in a year in one single document.

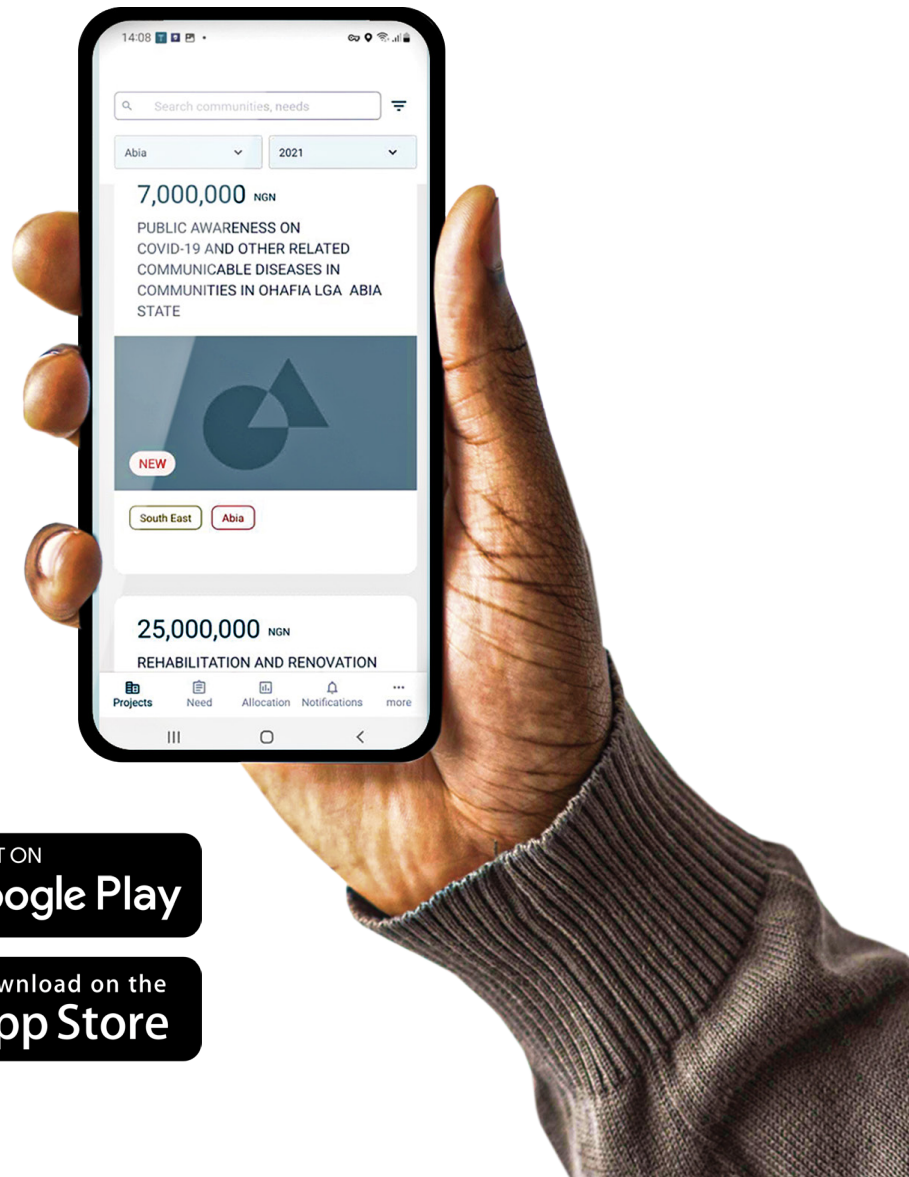
What to Use It for

Report, follow and track projects to be done or ongoing in your community. You can also view our impact stories across different communities.

How to Use It

Visit www.tracka.ng and click on "Register to Join" to sign up as an Active citizen. When you sign up, you can report projects or needs in your community. Next, click 'Download' and type in your state in the search box. The documents containing all the FG projects allocated to your state/LGA will pop up. Download your preferred year to see the projects the FG intends to execute.

Tracka Mobile



Description

The Tracka Mobile App is available for download on Play Store and App Store.

What to Use It for

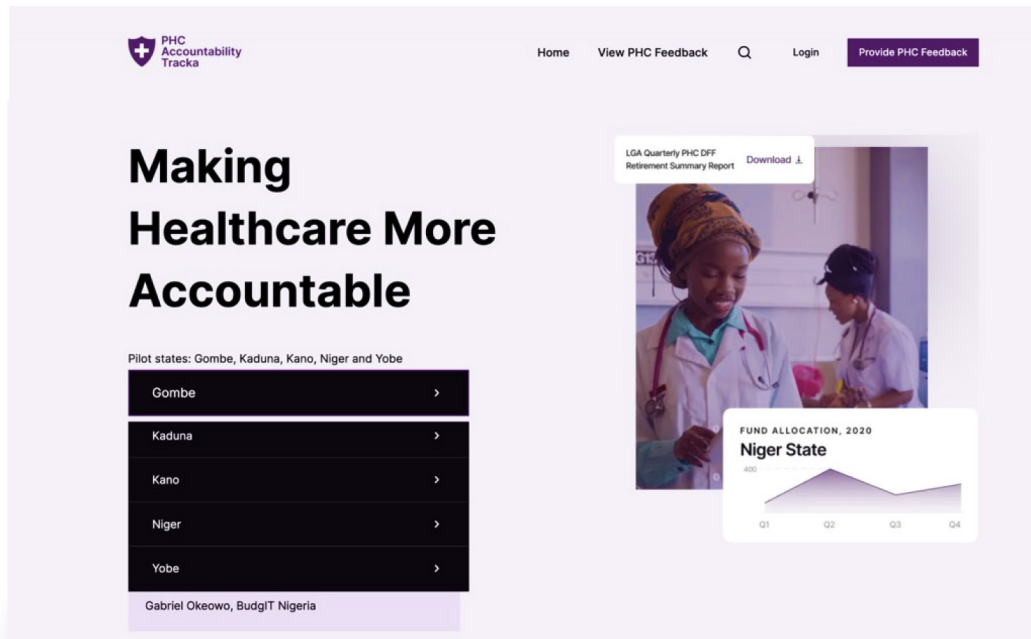
You can track projects in your community, report an issue or a project your community needs, and it will get to the people in charge of that issue. You can also track the execution status of a project and see how much your LGA collects from the FG every month.

How to Use It

Go to Play Store (Android) or App Store (iOS). Search for 'Tracka Mobile' and download the app. Sign up and get started.



PHC Tracka



phctracka.org

Description

www.phctracka.org shows you the primary healthcare centres in your state, their current condition, and what services are available in the facility.

What to Use It for

You can anonymously report the condition of a primary healthcare centre, or the quality of care you received as a patient, and your concerns will go straight to the state's primary healthcare board.

How to Use It

Visit www.phctracka.org, search for your state, and the facilities available will pop up.

Challenges of Maintaining Many Civic-tech Tools



While it looks glorious on the outside that we have an array of tech tools that have enabled Nigerians to hold the government accountable and push for openness in government spending, maintaining these tools has been arduous and comes with multiple challenges.

1

Financial Constraints

The unification of the exchange rate has drastically increased our maintenance costs. Our server, domain, and other costs are in foreign currencies. Our operating costs have tripled in just a year, and they keep rising.

Personnel

Keeping up with contractors to ensure they finish their tasks within the agreed timeline is tasking, and the attitude of some tech consultants slows progress. Many times, this has led to delays in delivering a product, unveiling a new feature, or making tweaks that will smoothen the user experience.

2



Section D

Discoveries in a Decade

The past decade has been a wholesome journey with so much to celebrate, reflect, regret, and work towards. We bring you highlights of the good, bad, and weird.

The Good



1

Increased Public Consciousness Around Project Implementation

Our offline and online footprints are evidence of Nigerians' consciousness about public projects, the procurement and implementation processes, and how to participate in them.

2

Citizen's Participation in Governance

Citizens are now actively involved in governance, and this is our core goal—to spur people-led reforms. Every day, we get requests from Nigerians wanting to know their representatives, projects around them, who they can talk to, and how to submit an FOI letter. Our most significant evidence of this is the Community Champions Initiative, which grows daily due to the rising requests from young people to be active in governance in their immediate communities.

2

Increased Access to Public and Budgetary Information

Public budgets are available for citizens to scrutinise and utilise across different websites and tools. Beyond approved budget documents, procurement reports, implementation reports, circulars, and policies are also available. This was not readily available ten years ago, and we have civil society members, media, activists and citizens to thank for this level of transparency.

4

Contribution to an Ecosystem of Transparency and Accountability Around Project Implementation

Ten years ago, an organisation like Tracka did not exist. Today, numerous organisations focus on budget monitoring and advocacy, especially at the state and community levels. We are proud to have collaborated with several of them and look forward to more initiatives.

Media Support

5

The media has been instrumental to our exponential growth over the last decade. From publishing our findings to amplifying our tweets and deepening our investigations, the press provided our work with the necessary reach and credibility to thrive. See below some of our media partners over the years.



The Bad



1

Access to Information

While considerable progress has been made on information access and openness, getting the government to fully open its books on its operations is equivalent to knocking on a wall. Despite the availability of the FOI Act to access public-interest information, MDAs rarely respond to them, and the mechanism of sending one is strenuous and discourages people from utilising it.

2

Insecurity

Due to insecurity in different regions of the country, we have had to withdraw from some states, e.g., Sokoto, and also provide extra capacity for our officers in the Southeast to protect their movements around the region. Insecurity has also affected communities' capacity to undertake day-to-day activities that will enable them to carry out advocacies to develop their environment. Communities running for safety and fighting to stay alive cannot fully participate in governance.

Lack of Prosecution of Corruption Cases

In the past decade, only a handful corruption cases have been prosecuted despite insurmountable evidence or numerous cases. The lack of follow-through for embezzlement and misappropriation cases by public officials shows poor determination to set deterrence for the act. It hampers our advocacy efforts to get citizens to spot irregularities in project execution processes and become whistleblowers.

5

3

Community Cooperation

During our community entries, we have come across different kinds of personalities. Communities heavily beholden to a particular politician are highly hostile to our entry. Some communities demand money at every meeting or proposed event. Some communities don't even allow us in at all.

Financial Constraints

Our work across the country requires heavy financial investment to scale and sustain, and getting sustained donor investments has been difficult. Donor priorities and strategy change impact our work. Budget struggles to keep the lights on despite not having any significant direct funding for Tracka because of the importance and leverage it contributes to the public accountability and transparency space in Nigeria.

4

The Bad



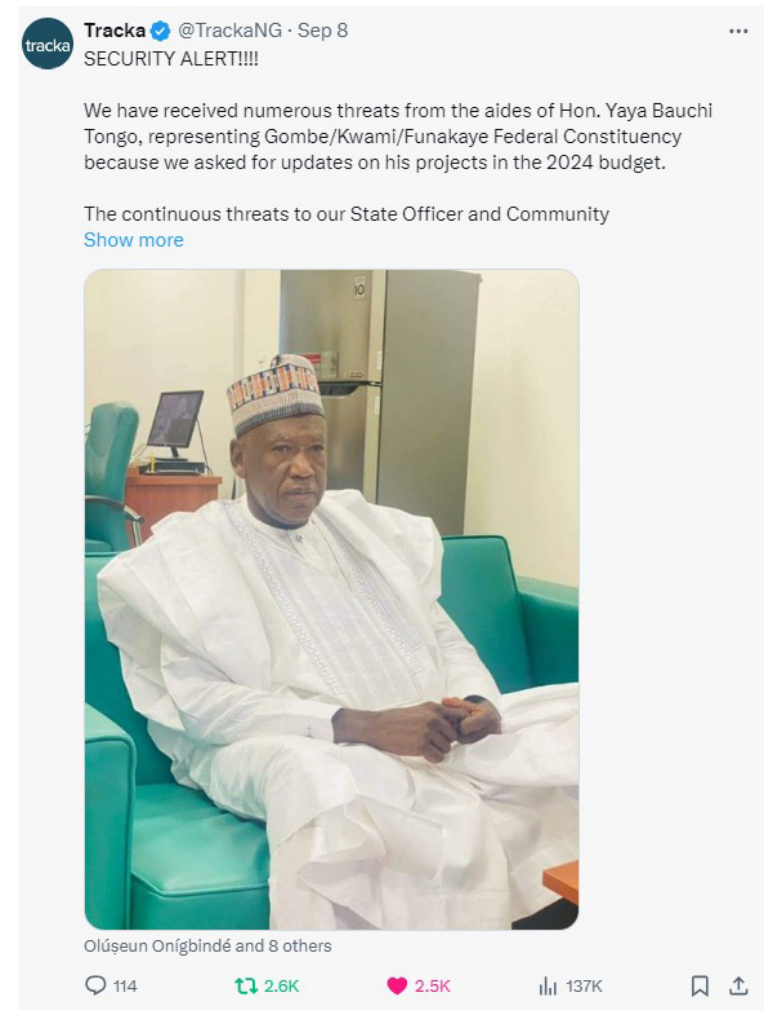
Intimidation and Threats

Our lives are on the line every time we go to the field. In 2017, our Niger State officer, Moses Motoni, was kidnapped from Kaduna State by DSS officials and taken away for reporting on a project and holding a town hall meeting in a community. It took national outcry to get him released.

6

In 2024, we're still receiving threat calls from overzealous aides of politicians for doing our job.

In 2023, we had to do a security evaluation and strengthen our team with gadgets, training and equipment for reinforcement. Whether at town hall meetings, site visits, or advocacy visits, we always watch our backs and look out for irregularities. These incidents abound and impact our capacity to effectively carry out our activities.



The Weird



Scepticism

1 We encounter people who are always sceptical of our work and think there must be more that we are not telling them. They are always waiting for the other shoe to drop or for us to unveil that we are a tool in the hands of another politician. This amuses us sometimes but can be frustrating because it stalls community cooperation.



Cyber Bullying

2 There have been periodic attacks on our work on social media. We have limited hands and can only attend to several requests at a time. We get accusations that we favour some states over others or must be working for a particular politician because we have not visited their community.



Challenges and Issues:



Types of Challenges We Have Faced over the Years

Limited Access to Budget Information

Obtaining accurate and timely budget data is often a complex process. Many government agencies do not routinely publish comprehensive information about budget allocations, expenditures, and project progress. This lack of transparency creates obstacles in our efforts to hold the government accountable and ensure public funds are utilised effectively. Without access to essential data, informing citizens about how the country's resources are spent and identifying potential misallocations or inefficiencies/discrepancies becomes challenging.

To address this challenge, we established partnerships with other civil society organisations and coalitions that share our commitment to transparency. This collaboration allows us to pool resources and share insights, enhancing our collective influence in demanding better access to budget data.

Then, we focused on advocacy by educating the public about their rights to access information. We used tools like the FOIA to ensure governmental bodies improved their information disclosure processes.

1

Resistance from Government Agencies

One of the most persistent challenges we face is resistance from government agencies. This obstruction often manifests in reluctance to share vital information about budget allocations and project statuses, significantly hindering our efforts to promote transparency and accountability.

Government agencies often view our work as a threat to their operations or become defensive in response to our inquiries. This resistance limits our access to crucial data and undermines our ability to inform and empower citizens about their rights and entitlements.

To combat this challenge, we prioritised relationship-building with key stakeholders within governmental agencies. By fostering open dialogue and demonstrating the mutual benefits of transparency, we broke down barriers and encouraged cooperation, helping them see that we are not the bad guys here.

2

Engaging and Mobilising Local Communities

Effectively engaging and mobilising local communities is a significant challenge. This difficulty limits our impact and hinders our advocacy efforts. Many factors contribute to this challenge. First, some communities have a prevailing apathy or distrust toward governmental institutions. This scepticism makes it difficult for us to motivate residents to participate actively in discussions about their rights and the importance of monitoring budget projects. Additionally, varying levels of education and language barriers create disparities in community engagement.

To address this challenge, we focused on tailored initiatives. Understanding the unique needs and contexts of different communities is crucial. By using local languages and culturally relevant materials, we tried to bridge the gap between complex governance issues and everyday lives. Also, we built relationships with local leaders and community influencers. By enlisting their support, we enhance our credibility and encourage wider participation.

3

Challenges and Issues:



Types of Challenges We Have Faced over the Years

Political Interference or Pressure

Political actors perceive our work as a threat to their authority or interests, especially when the facts we present are not in their favour, leading to attempts to influence our initiatives. These interferences have been in various ways, including intimidation and attempts to discredit our organisation in public discourses. As a result, our ability to communicate effectively with communities and relay crucial information about budget allocations and project implementation can be severely compromised.

To tackle this, we strengthened our networks by collaborating with other civil society organisations, thereby amplifying our voice and minimising individual vulnerabilities. This collective approach provides a buffer against political pressures and enhances our credibility. Secondly, we focus on creating an informed citizenry. By organising town hall meetings, we educate communities about their rights and the importance of demanding transparency from their leaders. Empowered citizens are more likely to resist political interference and advocate for accountability, creating a supportive environment for our initiatives.

Then, we maintain a commitment to integrity and transparency in our operations. By documenting our processes and findings, we build trust with both the communities we serve and potential allies. Transparency in our practices fortifies our position against any political coercion.

4

Security Concerns

In many regions, especially those with heightened political tensions and instability, working to educate citizens about their rights poses risks to our staff and the community members. The fear of violence, intimidation, kidnapping and reprisals discourages community members from participating in our town hall meetings and other civic engagement. This insecurity atmosphere limits attendance and stifles open dialogue on crucial governance and accountability issues.

To address these challenges, we implemented strategies aimed at enhancing safety for both our staff and participants. First, we conduct thorough risk assessments before organising events, allowing us to choose safer venues and times. Collaborating with local law enforcement and community leaders helps us ensure our gatherings are secure and participants feel protected.

Additionally, we adopt flexible approaches to our outreach, including virtual meetings when necessary, to reduce potential risks associated with in-person gatherings. This adaptability ensures we can continue our educational efforts while prioritising the safety of all involved.

5

Sustainability and Continuity

Sustainability is vital for the long-term impact of our programs. Many initiatives we carry out require consistent funding, resources, and participation to remain effective. However, reliance on project-based funding sometimes leads to fluctuations in our ability to deliver services and maintain momentum. When funding disappears or decreases, it disrupts ongoing initiatives and hinders our capacity to engage fully.

To address this challenge, we focused on building strong relationships with community stakeholders and ensuring our initiatives are rooted in local needs and priorities. Involving community members in the work we do fosters a sense of ownership and encourages long-term engagement.

We also actively seek diverse funding sources to enhance our financial stability. By pursuing partnerships with both local and international organisations, we create a more resilient financial model that allows us to continue our work even in the face of challenges.

Additionally, we strongly emphasise capacity-building within community champions. By training these champions and community residents with the knowledge and skills to advocate for themselves, we help ensure the drive for good governance and accountability transcends our organisation's direct involvement.

6



Section E
Our Strategy
and Goal for
the Next Decade



We aim to build Africa's biggest social accountability community and network by having over one million community champions over the next decade. Our strategy is to massively scale the community champions initiative by ramping up training and initiatives to build their capacity for budget monitoring, advocacy, and participatory governance.

We will ensure community champions have the resources and skills to scale down these training, messaging, and activities to their immediate communities. This will herald participatory governance and social development.

Our dream is to ensure every African is empowered to sit and contribute at the table where the decisions that affect them are made.

We will achieve this through:



Community Engagement



Civic Empowerment



Stakeholder Engagement



Training and Collaborations



Social Media Advocacy



Media Partnerships



Ecosystem Building



Civic-tech innovations

Way Forward: The Journey Ahead



As we look ahead to the next decade at Tracka, we envision a future built on transparency, empowerment, and collaboration. Our journey has been marked by the joys and sorrows of the communities we serve, and it is this connection that shapes our vision for what lies ahead. In the coming years, fostering deeper relationships with local communities will be at the heart of our mission. We recognise that true change begins with listening to the voices of those affected by the lack of basic services. By organising more need-specific initiatives and training sessions, we aim to empower citizens to understand their rights and take active roles in advocating for them.

We also commit to advocating for greater transparency in government spending and project implementation. The pain we have witnessed in communities lacking essential resources like clean water, good primary health centres, and more reminds us of the urgent need for accountability. By collaborating with government agencies and fellow NGOs, we strive to create a culture of openness where public funds are managed responsibly, ensuring every individual receives what they rightfully deserve.

Technology will play a crucial role in our future efforts. By embracing digital tools, we can



enhance our monitoring and reporting capabilities, making our work more efficient and accessible. Imagine a world where community members use their smartphones to report issues in real-time, holding authorities accountable and creating a direct line of communication between citizens and the government.

We recognise the potential of our youth as the leaders of tomorrow. Engaging young people in our initiatives will be a priority, as their energy and ideas are vital for sustainable change. By educating and empowering them, we can instill a sense of civic responsibility that endures for generations. Finally, we aim for the sustainability of our initiatives through diverse funding sources and adaptive strategies. We understand that challenges will arise, but with flexibility and resilience, we can continue to support communities to get what they are entitled to.

In conclusion, the next ten years hold great potential for transformation. With compassion at our core, we will continue to amplify the voices of those who feel unheard, advocate for accountability, and work tirelessly to create a country that works. Together, we can build a country where every citizen can thrive and every voice truly matters.

Expansion into West Africa



As we focus on scaling into Africa, we have begun our expansion into the four West African countries (Liberia, Ghana, Sierra Leone, and Senegal). We are optimistic about our chances of success.



Ghana



Sierra Leone



Liberia



Senegal



Humans of Tracka



Our humans are the bedrock of our success and milestones. From a staff of three, we have grown into a staff of 28 with many heroes who have left their indelible prints on the organisation.

Here are some of them.

28
Staffs



Your work as an Active Citizen just became easier

Download the Tracka Mobile App Now



GET IT ON
Google Play



Download on the
App Store

Month	Net Allocations
January 2020	₦176,832,771.33
February 2020	₦163,949,946.6
March 2020	₦146,679,645.58
April 2020	₦166,226,823.97
May 2020	₦154,359,913.84
June 2020	₦139,579,150.75
July 2020	₦170,197,562.09
September 2020	₦172,927,668.06



01
Track and Monitor
Constituency Projects
Domiciled in your State



03
Track Federal Allocations to
your Local Government



02
Prompt your elected
representatives about
projects your
community needs



04
Contact your elected
representatives through
Tracka



A decade
of connecting
people with the
government

tracka budgiti

